



The Water Loss TAP

AUGUST UPDATE

After registering participants all summer, the Water Loss Technical Assistance Program (TAP) is off to a strong start! Are you new to the Water Loss TAP, or just curious what the Water Loss TAP has been up to and where the Water Loss TAP is going next? Then this update is for you!

What is the Water Loss Technical Assistance Program (TAP)?

The Water Loss Technical Assistance Program (TAP) connects urban water suppliers in California with the **training and support necessary to compile and level 1 validate water audits**. Level 1 validated water audits will be submitted by October 1, 2017 to the California Department of Water Resources (DWR), as mandated by Senate Bill 555.

How is the Water Loss TAP structured?

The Water Loss TAP is composed of **four waves of interaction** between utilities and water auditing experts. The Water Loss TAP is provided at no cost to participants.

Wave 1 is a day-long in-person work session that covers the basics of water auditing and introduces water audit data validation.

Wave 2 is a teleconference work session in which water auditing experts and each utility's water audit team examine the utility's FY14-15 or CY15 water audit in a two-hour interview.

Wave 3 is a day-long in-person work session that refreshes attendees on water audit methodology before more deeply exploring water audit data validation and the connection between water auditing and water loss control.

Wave 4 is a teleconference validation session in which water auditing experts and each utility's water audit team perform a level 1 validation of the FY15-16 or CY16 water audit that will be submitted to DWR.

Additionally, the Water Loss TAP offers **two learning tracks** for the Wave 1 and Wave 3 in-person work sessions to recognize varying levels of familiarity with water auditing principles. Most urban water suppliers in California will follow the **New Learner** track in order to build a strong foundation in best-practice methodology. However, a subset of utilities that have pursued water auditing and water loss control in recent years will engage with the **Early Adopter** track to push their water auditing knowledge toward water audit data validation and advanced water loss analysis.

Who is participating in the Water Loss TAP?

So far, most California urban water suppliers are participating in the Water Loss TAP! As of August 9th, 350 utilities had registered for the Water Loss TAP, and registration keeps ticking up. Utility representatives are currently attending Wave 1 inperson work sessions and assembling supporting documentation for Wave 2 validation of FY14-15 or CY15 water audits.

Where can I go for more information?

Check out the Water Loss Control Collaborative's <u>website</u>, hosted by the California-Nevada Section of AWWA. Through the Collaborative's website, you can <u>register</u> for the Water Loss TAP and view a brief <u>webcast</u> that explains the program. Also, if you're interested in staying up-to-date on the Water Loss TAP and want to receive updates from the Collaborative, be sure to <u>join</u> the Collaborative!

